

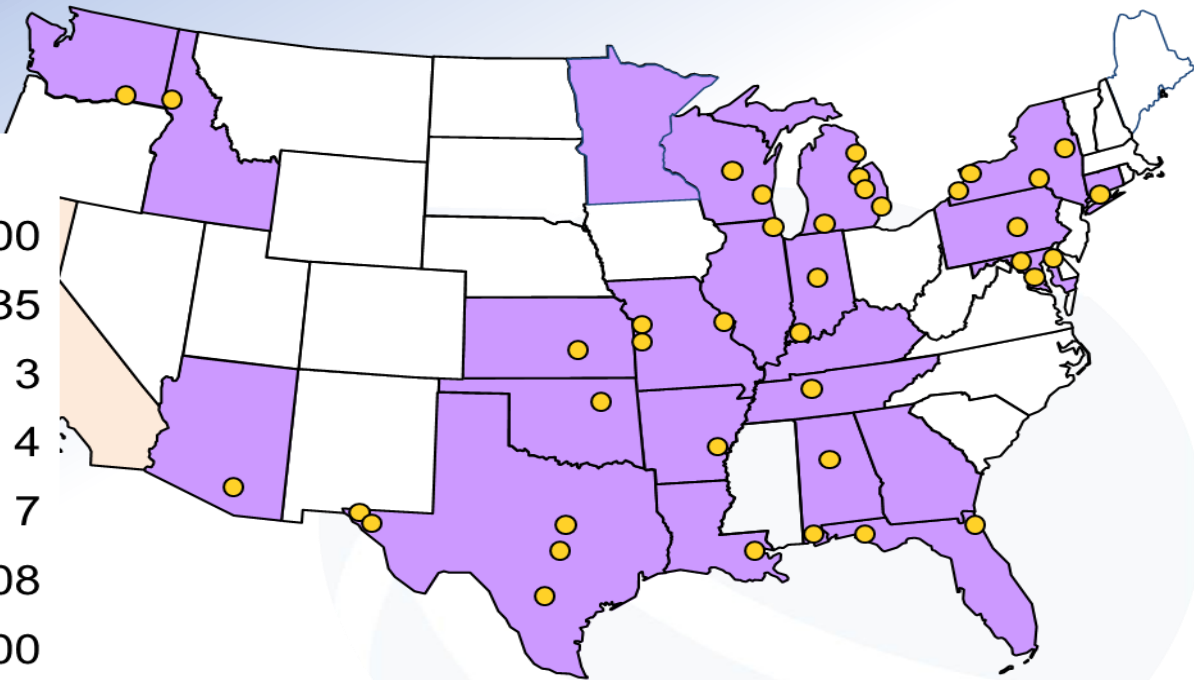
Our Journey Into RPA with Blue Prism Ascension Ministry Service Center



Ascension Health is the largest Catholic health system and largest private nonprofit system in the world. Ascension Health is third largest system (based on revenues) in the United States, operating in 23 states and the District of Columbia

Facilities and Staff

Locations	1,700
Acute Care Hospitals	135
Long-term Acute Care Hospitals	3
Rehabilitation Hospitals	4
Psychiatric Hospitals	7
Available Beds	21,908
Associates	150,000



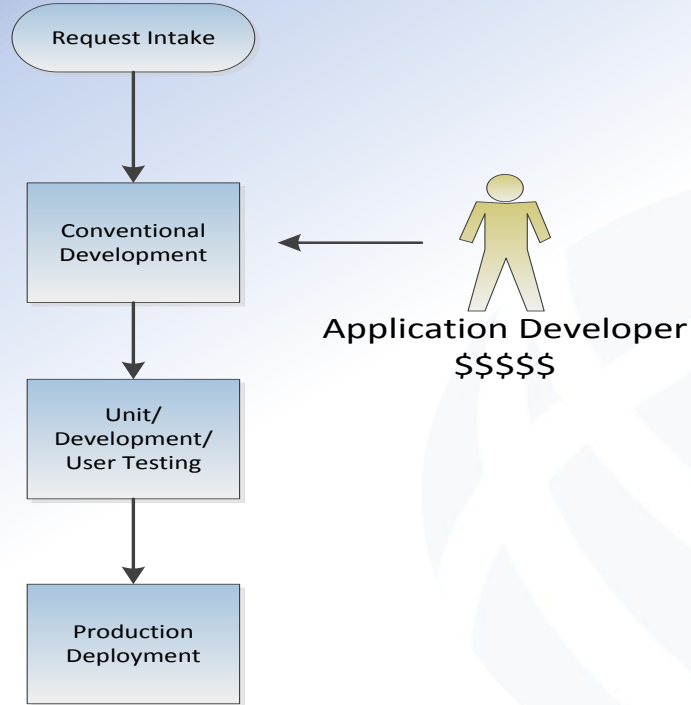
Who is the AMSC?

- 23 Services Across Four Towers
 - Hire to Retire (H2R)
 - Record to Report (R2R)
 - Procure to Pay (P2P)
 - Direct Support Services (DSS)
- Over 850 associates
- History
 - Standard ERP project initiated in Spring 2009
 - AMSC CEO hired in November 2010
 - Center opened in June 2011
 - Alpha deployment in July 2011
 - Final scheduled deployment completed October 2014

Our Challenge

- System design was build once/deploy to all
- Several changes made during 4 year deployment schedule
- Bulk of major changes deferred until CY 2015
- **Result:** Hundreds of manual workarounds developed over deployment schedule

Our Old Strategy



Finding an Automated Solution

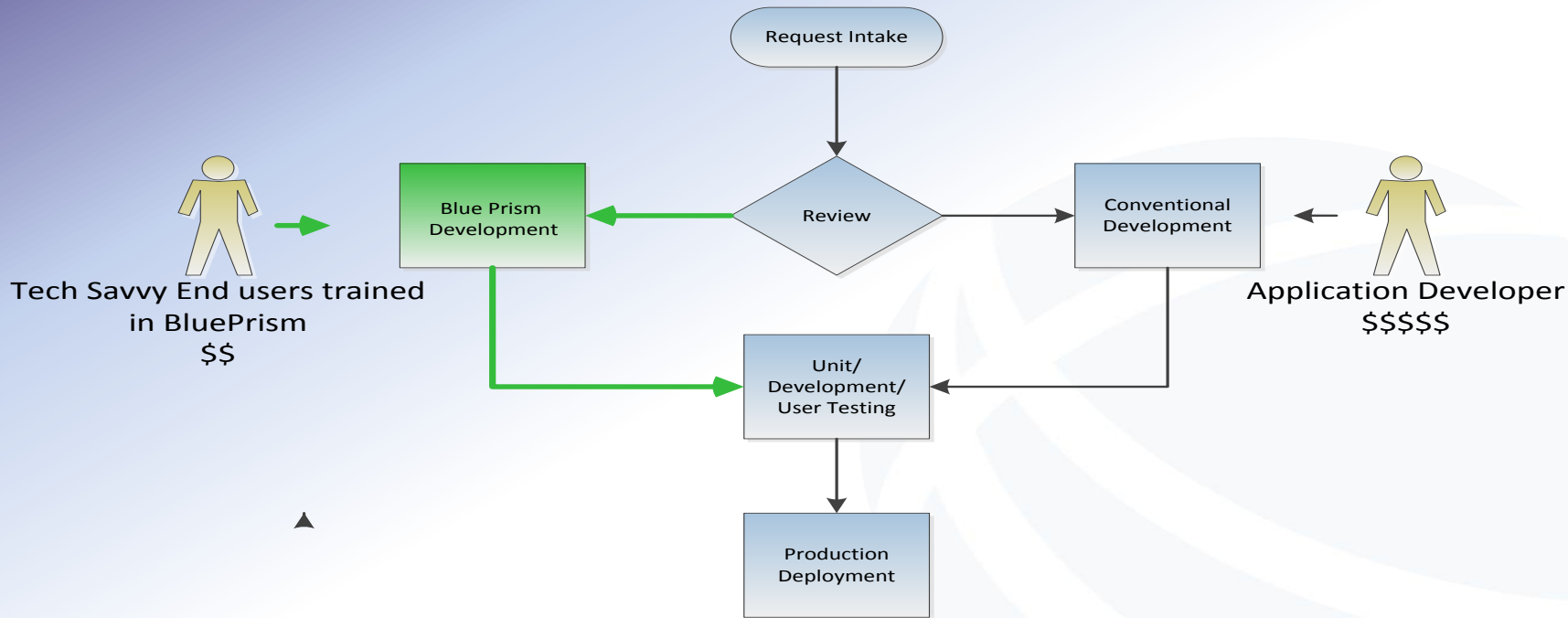
- Requirements:
 - **Auditing capability** (success and failure)
 - **Centralized task management and security**
 - **Does not require formal programming background**
 - **Short ramp-up time to begin development**
 - **Live monitoring and exception notification ability**
 - **User enabled report customization**

Why Blue Prism over the others?

- Excellent process auditing capability
- *Object Library functionality allows for centralized management and modifications
- Centralized control of process deployments
- Ability to actively monitor production processes
- Fast implementation at a low cost
- Extremely user friendly interface for development
- A substantial library of training and support material

Our New Strategy

“Another Tool In our Tool Belt”



Our Progress

- 4 Months since Partnership with Blue Prism
 - Virtual Machine “VM” Environment built and in Production
 - VM Server (Dev\Test\Production)
 - VM Workstations (Dev-Test\Production)
- Current Blue Prism Process Status
 - 1 Deployed in Production
 - Production date: 8/22/2014
 - Transactions processed to date: 7474
 - 4 Operational Processes Currently in Development
 - 5 Operational Processes Awaiting Development
 - 14 Operational Processes Awaiting Review
 - 8 System Monitoring Processes Awaiting Review

Summary

- In a very short time, our work with the Blue Prism software has enhanced our understanding of the possibilities that RPA can offer in our operation.
- RPA has become a key component of our overall cost containment strategy by giving us a powerful tool to enable process improvement opportunities in a very cost effective and sustainable manner.
- Beyond it's technical capabilities, Blue Prism's level of support and commitment to customer service has further confirmed our selection.